

Place an E-Consult Order

Effective Date: 06/01/2021

PURPOSE: Primary Care Providers, **and in some cases specialists,** can place E-Consult orders to approved specialties for help with treating patients.

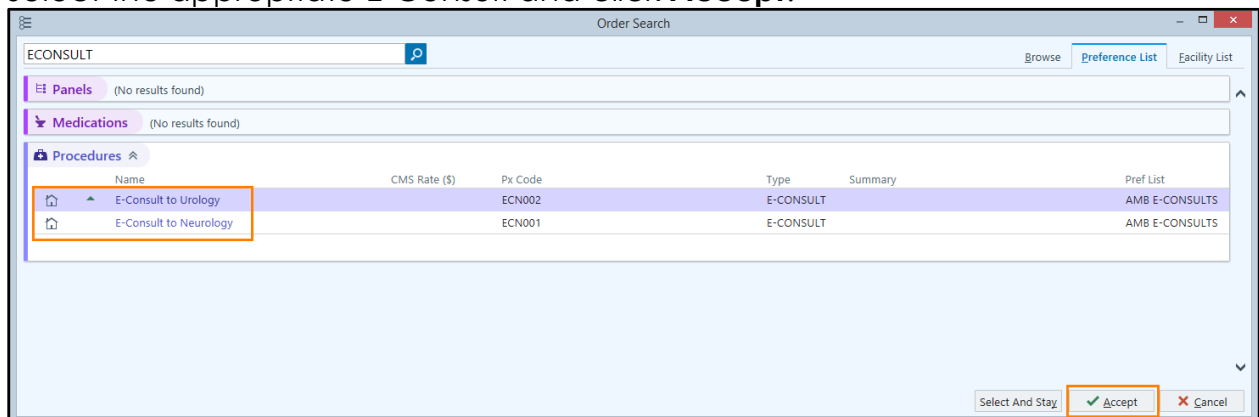
E-Consults are best for focused clinical questions that can be answered by a specialist without seeing a patient in clinic. Things like next steps in a workup for a condition, whether a surgery is needed, or options for medication trials are excellent examples. Questions like 'What is the diagnosis', or 'What is the workup' are generally not good E-Consults. E-Consults also are not for logistical questions about phone numbers or how to get a patient in faster.

Follow these steps to place an E-Consult order:

1. In the "Visit Taskbar", search "**E-Consult**" and hit **Enter**.



2. Select the appropriate E-Consult and click **Accept**.



Name	CMS Rate (\$)	Px Code	Type	Summary	Pref List
E-Consult to Urology		ECN002	E-CONSULT		AMB E-CONSULTS
E-Consult to Neurology		ECN001	E-CONSULT		AMB E-CONSULTS

3. First, hit **F3** on your keyboard to expand the Comment section, then use the **F2** key to open the SmartList to select the E-Consult topic.

E-Consult to Urology ✓ Accept ✗ Cancel Remove

Comments: abc ? ? + Insert SmartText ↔ ↔ ↔ ↔

{F3 to expand then F2 to select a Urology clinical problem:9710}

Benign Prostatic Hypertrophy (E-CONSULT UROLOGY BENIGN PROSTATIC HYPERTROPHY:TXT,26128)

Hematuria (E-CONSULT UROLOGY HEMATURIA:TXT,26126)

Kidney Stones (E-CONSULT UROLOGY NEPHROLITHIASIS (KIDNEY STONES):TXT,26127)

Recurrent Urinary Tract Infection (E-CONSULT UROLOGY RECURRENT URINARY TRACT INFECTIONS:TXT,26123)

Other (E-CONSULT UROLOGY OTHER:TXT,25886)

4. Continue using the **F2** key to complete the comment section, including adding your clinical question and how to proceed if the question can't be answered within an E-Consult visit. When all answers are complete, click **Accept**.

Note: There are wildcards "***" throughout that require documentation, as well as SmartLinks to labs. If the labs haven't been drawn, please order the labs before ordering the E-Consult. Please consider all Clinical Pearls and refer to any additional reference links included in the section.

E-Consult to Urology ✓ Accept ✗ Cancel

Comments: abc ? ? + Insert SmartText ↔ ↔ ↔ ↔

Benign Prostatic Hypertrophy

MY CLINICAL QUESTION: ***

If this clinical question is deemed too complex for an E-Consult, please {contingency plan for e-consult:9577}

BEFORE REQUESTING AN E-CONSULT, PLEASE CONSIDER...

--In uncomplicated BPH without risks for other diseases (eg hematuria, incontinence, urinary retention, or abnormal exam) consider 4-8 week trial of alpha blocker therapy before referral

RefType: Referral Int

Class: Procedures

Reference Links:

1. Patient Handout on Pelvic Floor Physical Therapy	2. Medications That Can Cause Urinary Incontinence	3. Local Provider Resources for Pelvic Floor Physical Therapy
4. Factors Denoting High Risk In Asymptomatic Microscopic Hematuria	5. Signs Suggesting Glomerular Bleeding	

Next Required ✓ Accept ✗ Cancel

5. **Associate** and **Sign** your order.

Unsigned Orders new orders, reorders, and modifications Next

After visit Procedures (1 Order)

E-Consult to Urology Remove

Order details

✓ Mark All Taking ✓ Mark as Reviewed Last Reviewed by Savannah, Terry on 5/13/2015 at 10:08 AM

[Click here to select a pharmacy](#)

Associate Edit Multiple Providers ✓ Sign Pend

6. The order will be sent to the specialist, and one of three dispositions will occur:
- a. **Accepted:** Your E-Consult will be accepted and you will receive a response in the InBasket after the specialist review.
 - b. **Converted:** Your E-Consult has been deemed too complex to answer electronically, and the specialist has converted it to a referral. A referral shell is generated automatically and **you do not need to place a separate referral.**
 - c. **Declined:** Your E-Consult has been declined and routed back to you because the question was inappropriate or logistical, or the patient is already scheduled in the specialty clinic.